

SHYAM C JAYAKRISHNAN

SUMMARY I am user experience designer with 5+ years of experience in User Research, Interaction Design, Rapid Prototyping and Usability Testing. I graduated from Eindhoven University of Technology with Professional Doctorate in User System Interaction. I am interested in both design and technology and their impact on human behavior.

EXPERIENCE **UX RESEARCHER / DEVELOPER, INSIGHT CENTRE FOR DATA ANALYTICS, IRELAND**

Jun 2016– Jan 2017

Conducted usability testing and provided re-design recommendations on water resource management applications of European Commission’s Waternomics project.

UX DESIGN ENGINEER, TU/E, THE NETHERLANDS

Oct 2014 – May 2016

Worked on multiple short term design projects for clients such as Toyota, Philips and KBC Bank.

INTERACTION DESIGNER, KOBSTER.COM, INDIA

May 2013 – Jul 2014

Responsible for the design of Kobster B2B – a first-of-its-kind tool designed for corporate customers, enabling them to manage orders, get approvals & generate reports online.

ASSOCIATE RESEARCHER HCI, ABB CORPORATE RESEARCH, INDIA

Aug 2011 – Jan 2013

Provided improvements in user experience for existing ABB products and worked on next generation HCI ideas for ABB business.

HCI INTERN, ABB CORPORATE RESEARCH, INDIA

Feb 2011 – Jul 2011

Generated new ideas, designed and developed prototype for ABB automation tool Micro SCADA

EDUCATION **PROFESSIONAL DOCTORATE IN USER SYSTEM INTERACTION, TU/E EINDHOVEN**

2014 – 2016

MASTERS IN WEB TECHNOLOGY, BANGALORE UNIVERSITY

2009 - 2011

SKILLS **CODING**

JavaScript, jQuery, HTML, CSS, C#.net

SOFTWARE

Adobe Photoshop, Illustrator, Axure and InVision